

12 May 2003.

TO WHOMSOEVER IT MAY CONCERN

Intranet Services, Ahmedabad, have designed our website, www.grifine.com, and are in charge of promoting it on various search engines.

We are extremely satisfied with the manner in which they have understood our requirements and implemented the project. Our website is receiving a substantial number of daily hits and has been promoted well. We are particularly happy with the fact that our website is now instantly identified among the top ten searches, as per our list of key words. This has facilitated our export business greatly and will prove to be very advantageous to our future business.

Apart from their subject knowledge, Intranet Services, Ahmedabad, are prompt in customer service and responding to problems and suggestions. Their initiative in upgrading and enhancing our web services has helped us greatly.

For Italia Ceramics Limited



Authorised Signatory