

## TO WHOM IT MAY CONCERN

GTZ contracted intranet-services in October 2009 for designing a website ([www.ict4sme.net](http://www.ict4sme.net)) for the Economic Development through eGovernance Programme (eGOV) which is a joint initiative of GTZ and the Standardisation Testing and Quality Certification Directorate (STQC) of the Department of Information Technology.

We would like to put on record our appreciation for the work done by Hasit and his colleagues on this assignment. The team was responsive to our design preferences and to the nature of information we wanted to place on the site.

ict4sme.net has helped us to connect to eGOV stakeholders in a quick and engaging way and has helped us to use other tools such as social media to publicize the programme and its key aspects.

We would be happy to work with intranet-services in future.

Warm regards,



Hannes Karkowski